



If you have a desire to grow with a dynamic company, make a difference within the organization, thrive on working in a fast-paced environment, then this opportunity may be for you.

Agrify is a rapidly growing company that is becoming the most innovative and vertically integrated solution provider in the cannabis & hemp industry. We take pride in delivering the highest consistency, quality, and ROI for our valued customers. We have an immediate opening for a **Field Service Lead Technician** in our Billerica, MA location. For more information about Agrify, check us out at www.agrify.com

Job Description

The role is responsible for executing all processes in production while strictly adhering to cGMP, environmental health and safety guidelines and any other related regulations which could apply. He/She is expected to fully participate in both departmental projects and any quality working teams which may be applicable. He/She initiates new documents for procedures which are simple in nature and may also make minor revisions to existing documents. The incumbent can troubleshoot simple existing procedures. He/She may demonstrate procedures as a part of a training session and may schedule department or process activities which could involve coworkers.

Responsibilities

- Field service for Agrify software and hardware
- Able to manage a service crew and/or general contractor in the field
- Provide technical support to customers.
- Installation, start-up, and commissioning.
- Instruct customers on-site in machine operation, safety, and maintenance.
- Travel up to 70% domestic travel.
- Participate on Continuous Improvement Teams.
- Receive and distribute supplies into production areas, as necessary.
- Train and mentor other team members.
- Revise and review pertinent documentation as appropriate.
- Assist in troubleshooting process problems and responding to alarms.
- May perform other duties as assigned.

Skills and Qualifications

- Bachelors or Associates degree in electrical or mechanical engineering and/or electrical or mechanical engineering experience in an industrial environment is preferred or high school diploma and 10 years of related experience.
- Experience with industrial equipment comprising of fluid systems, low and high volt electrical systems, as well as PLC or other logic-controlled methods preferred.
- Special Skills: Electrical diagnostics, hydraulics, pneumatics
- Knowledge of Microsoft Office products
- Understanding of PLC logic and CNC systems will be beneficial.

In addition to excellent growth opportunities, Agrify provides competitive compensation, a benefit package that includes medical, dental, and vision insurance, a 401K plan, and PTO time. If you believe you will be a strong fit for this position and has what it takes to become a valued member of our high-quality team, then contact us at opportunity@agrify.com